



CVS102 Series			
Camera 1 works but camera 2 (the EXT position) doesn't.			
Areas to look at include: Display Menu Controller Camera Camera Cable			
		Yes	No
Step 1	Press the EXT button on the remote. Does the screen image change?	Go to step 3	Go to step 2
Step 2	Has the external video input been turned on in the menu? Refer to your operators guide or quick installation guide for instructions on turning EXT IN on.	Got to step 4	Turn EXT IN on and retest
Step 3	Check the connection between the camera and camera cable and the camera cable and controller. Make sure it is connected properly. Did this fix your problem?	Done	Go to step 4
Step 4	Unplug the camera cable from the Camera position at the controller and move it to the EXT position. Does the EXT position now show an image? Make sure you've selected EXT via the remote.	Got to step 5	Go to step 6
Step 5	Place the camera cables back in their original position and move only a working camera to the EXT position. Do you get an image?	Contact your Intec Service Rep. They may ask you to return your camera for service.	Check the camera cable for damage. It may need to be replaced.
Step 6	Contact your Intec Service Rep. They may ask you to return your controller for service.		
<i>Note: When using a CVS102 controller you must use the CVR100 remote. If you are not using the correct remote replace and retest.</i>			